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July 9, 2009

Dear Valued Customer:

As it has been relayed to us, that many of our customers were not aware of the changes of service that have been implemented within the Asian region for Trion Technology. Please be informed that as of November 29th 2006, Ellipsiz, (including Ellipsiz Taiwan and Ellipsiz Singapore) was informed by written notification that their performance as an authorized service center for Trion Technology in the Asian region would no longer be required.

Trion Technology, with an effort to strengthen our service to our customers, constructed a partnership with Radiant Optronics, plus strategically placed 2 direct service engineers in the Asian region (Taiwan and Malaysia) to enhance customer satisfactions. Our engineers can be contacted directly or through the means of our corporate office.

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We regret that the communication of this change of authorized service center was not properly presented to our customers and will be working towards correcting the lines of communication in the future. Our web site is up to date with the correct point of contacts for Sales and Service in the Asian Region.

Please feel free to direct any questions or inquiries to our corporate office.

Best Regards,

Bill Davis

Vice President: Operations

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