



2131 Sunnydale Blvd.
Clearwater, FL 33765
Phone: 727-461-1888
Fax: 727-461-1858
Service Phone: 727-447-1110
Service Fax: 727-447-1581
www.triontech.com

Dear Valued Customer:

Trion Technology Customer Service Department has recently gone through a restructuring in order to be more responsive to our customers.

We have relocated the service coordinator position from Tempe, Arizona to our corporate office in Clearwater, Florida. This will help ensure a faster turnaround with communication and coordination within our service department.

Kapri McKenzie is our new service coordinator. She handles processing service quotes, service contract quotes, RMA requests, purchase orders, customer surveys and warranty forms. Along with these duties, Kapri fields incoming technical calls to help route them to an available technician.

Kapri can be reached from Monday – Friday, 8:30AM – 5:30PM EST via:

Phone: 727-447-1110

Fax: 727-447-1581

Email: service@triontech.com

Website Form: http://www.triontech.com/service_form.htm.

When contacting us, please include your company name and the tool serial number, which will help us expedite your service needs.

Trion Technology is deeply committed to improving overall customer satisfaction. We would like to hear from you directly with suggestions and comments. Let us know how we can do better.

Please forward this letter to others who may need to contact our Service Department.

Sincerely,

Bill Davis
VP Operations
727-461-1888 ext 64
bill@triontech.com